



## Networking with 'Sticky' App

1. Discovery, Library Management System, Electronic Resource Management and Website - Group name (spine label) – 3 Day Loans

### *Roles and Responsibilities*

- Acquisitions and e-resource renewals
- Access issues
- copyright
- Discovery layers;
- Document delivery
- e-books; e-resources;
- EZproxy;
- FAQs
- Reading list services /course readings;
- Support, support guides and service desk triage;

### *Trends in your Area*

- E-books - a balancing act
- Discovery
- Copyright
- Mobile technology (including technical clashes and issues)

### *Current Projects*

- New LMS and associated metadata tidy up – ND & ECU
- New eReserve / reading list systems – ECU & UWA
- New Primo interface - Curtin
- eBooks model review – UWA
- Guides - ECU

### *Challenges and Solutions*

- Shared set of online resources - used across 3 campuses geographically isolated from each other – ND
- Lack of training and budget
- Intersections with IT
- Publishers permissions of access – complex and ad hoc changes

2. Cataloguing and Metadata - Group name (spine label) 7 Day Loans

### *Roles and Responsibilities*



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- Copy cataloguing
- Training
- Metadata standards
- Primo configuration
- Ordering and receiving
- Deletions
- Team coordination

### *Trends in your Area*

- Changes to descriptive standards
- Declining print collections
- Increased automation
- Patron driven acquisition
- Shelf ready materials & outsourcing
- Part time staff

### *Current Projects*

- Deleting missing items
- Stocktake
- Removing CD ROMs from monographs
- Co-location
- Subscription reviews
- Collection integration

### *Challenges & Solutions*

- New library management system
- Analytics
- Too many systems without ability to synchronise
- Budget
- Too many balls in the air/ projects on

### 3. Acquisitions & Serials – Group name (spine label) Reference

#### *Roles and Responsibilities*

- Resource acquisitions, print serials and online serials
- Licence access
- Communications
- Website auditing and social media, instagram roster
- Serials renewals,
- Reserve
- Client services
- Front desk



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### *Trends in your Area*

- Discarding to free up space for study spaces, relaxation zones
- Reducing collections
- New library management system
- Demand driven acquisition
- ProQuest and YBP

### *Current Projects*

- Update ILS to OCLC WorldShare
- Accounting in Oracle,
- Check invoices in Alma after entered in Financial system
- Murdoch Sierra > Financial > Finance Department
- Shelf ready
- GreenGlass
- Print subscription review and storage

### *Challenges and Solutions*

- Objections to discarded items
- Funding for innovations from canceling
- Statistics from cost per use
- System outage notification
- Uncertainty and restructure
- Staff & budget, balancing the needs of students, staff and resources, budget delays
- Vacancy filling
- Acquiring quality MaRC records, lowering expectations

4. Collection Development and Collection Management - Group Name (spine label) – Reserve

### *Roles and Responsibilities*

- 5 Library Techs; 2 Coordinators; 1 Library Officer; 2 Librarians
- Reading lists
- Collection maintenance
- Subscriptions
- Monographs - cataloguing and acquisitions
- Frontline customer service
- Rostering of casual staff

### *Trends in your Area*

- Rationalization of staffing levels
- Doing more with less
- Meetings and meetings and more meetings (unproductive)



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- Constant change
- Getting the most out of the LMS, getting it to work for us

### *Current Projects*

- Weeding e-books
- Deselection of older editions
- Different/alternative book models
- Reading lists
- Post implementation and cleanup of LMS
- Subscription reviews
- Blending of quarto collection with main collection
- Stock take
- Deletion missing main collection books

### *Challenges and Solutions*

- Deselection of books - create middle ground by re-educating and bringing academics on board, use academic champions
- Pressure to make the physical space more relevant, reimagine what it can be as a library, constantly review
- Budget constraints – reexamine what you do and how you do it; look at different book models; mobilise academics; students to buy essential texts on reading lists
- Constant change – be agile and responsive

Document Delivery, eReserve & Reserve – Group Name (Spine label) - Overnight Loan

### *Roles and Responsibilities*

- Docdel + detective work
- eReserve
- Reserve
- Circulation and enquiries
- System configuration and maintenance
- Acquisitions
- Liaison with academic staff with minimal information literacy

### *Trends in your Area*

- Unable to supply due to licence restrictions
- Numbers of requests declining for some universities and increasing for others
- Requests for items not yet published
- Requests for ebooks
- Commercial suppliers submit to WorldShare
- Reserve Reading lists move in to Learning Management systems- academic self services
- Systems configuration with Alma additional workload



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- Copyright
- Circulation merging enquiries and reference services

### *Current Projects*

- New systems for ereserve UWA, others just implemented
- New systems for document delivery

### *Challenges and Solutions*

- Licensing of resources
- Offsite storage limits access for document delivery
- Technical mechanisms to allow sharing even if licences allowed
- Loss of print collections, further reliance on national and state institutions
- Joint store might be a possible solution for print resources
- Expectations of students to rely on print copies of textbooks – extextbooks might be a solution
- Promotion of services not much opportunity for promotion
- Possible changes to copyright