

ShareCase 2016



Engagement Initiatives - The Art of Getting to Know You

Wednesday, 16th November

Social Sciences Lecture Theatre

University of Western Australia

Follow this [link to Register your attendance](#)

Collaborate Options:

[Twitter – #ShareCase16](#)

[Padlet - Introductions](#)



8.30am for a 9am sharp start

12.30 pm closing

12.30 to 1.15pm Optional Tour, Reid Library Refurbishment

Location Information:

Turn into Hackett Drive off Stirling Hwy and turn into the first car park on your right (Carpark no. 3). The Social Sciences Lecture Theatre is on the left hand side, half way down into the car park – next to the Law Building.

View this location on the [UWA map](#)

Parking and transport information

Paid visitor parking applies at UWA from 8am to 5pm .
For information about public transport options to UWA view [this link](#)

ShareCase 2016



Engagement Initiatives – The Art of Getting to Know You

Building relationships between our libraries and our client groups is increasingly recognised as vital to our service culture and crucial to our capacity to understand our clients' needs and provide more targeted support of teaching and learning or research.

This 2016 ShareCase is an opportunity to share a snapshot of your libraries engagement initiatives out to academic staff, student and community sectors and collaborations with University service teams and external organisations that can help leverage these.

During the first part of the morning - from 9am to 10.45 – colleagues from each of our library organisations will briefly showcase two or three of their engagement initiatives out to different client groups.

NOTE: There are no times for questions during these presentations as question will form part of the later break out discussion- so please DO note down your questions for the breakout sessions.

Engaging with Each Other – Making the most of Networking on the day

The second half of this year's ShareCase will be dedicated to break out sessions, aimed at giving you the opportunity to network with library colleagues around the key initiatives introduced and the general themes of Student Experience, Research and Teaching and Community and Outreach.

Discussion points may include what has worked, what hasn't? What has been learnt, what has been surprising or challenging? How has what we have learnt about each other changed or challenged the way we do things?

The breakout sessions after our 30 minute morning tea provide for small group sessions gathered around the three outreach themes. This will allow for a Q&A session for each of the initiatives plus general discussion sessions (See Breakout program below).

Note: We will ask that you post your questions for an initiative or discussion theme and nominate to sessions during morning tea.

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9am to 9.10am	Welcome to ShareCase 2016 – Introduction to mornings proceedings Jill Benn, University Librarian, UWA
9.10 to 9.25am	<p>Curtin University Show Case:</p> <ol style="list-style-type: none"> Peer to Peer Support for Students – Is there a role for the library, by Lynne Vautier , Associate Director [Student Experience] <i>Curtin University has long used our fantastic students to support other student to succeed in their studies. But with the changed way that universities expect their students to learn are there more opportunities to use peer-to-peer support? Together we will explore the increasing variety of peer-to-peer roles.</i> Librarians as Researchers – reaching out to our post-graduates, Faculty Librarians [Research and Teaching] <i>The Faculty Librarian team gained ethics approval to conduct a survey of postgraduate students in relation to Library research training. Following an analysis of the quantitative data gathered in the survey, focus groups were conducted to provide us with qualitative feedback which enhanced our understanding of our clients' needs.</i> Let's talk: Social media and academic libraries, Sara Culverhouse and Perri Jackson, Communications Officers [Community and Outreach] <i>Social media is a great way to engage clients and promote library activities. Learn how Curtin University Library has built their social media channels and why it's an essential marketing tool.</i>
9.25 to 9.40 am	<p>Notre Dame University Show Case:</p> <ol style="list-style-type: none"> Refocusing the lens: Engaging and developing researchers, Jackie Stevens, Manager Research Services [Research and Teaching] <i>Rebranding the training schedule and reconceptualising delivery of researcher workshops for HDRs and academic staff.</i> LibWizard, The magic of interactive online learning, Reeti Brar, Liaison Librarian Health Sciences [Student Experience] <i>Embedded online instruction and live interaction with library resources for MD students.</i> Two for one: Supporting the legal community and unrepresented litigants, Anne Greenshields, Liaison Librarian, Law & Business [Community and Outreach] <i>Collaboration, presentation, facilitation. Providing a directory of free legal resources.</i>
9.40 to 9.55 am	<p>Murdoch University Show Case:</p> <ol style="list-style-type: none"> Therapy pets in the library – a paws-itive approach, Tamara Capper & Zoe Martin [Student Experience] <i>Murdoch University Library will discuss the implementation of their Therapy Pet Program – why it was introduced to Murdoch, how it works, and the paws-itive outcomes that have resulted from this initiative.</i> Living Libraries, Tracie Pollin [Community and Outreach] <i>A living library is like any other library, except that the books are people with stories to share. Learn about Murdoch University Library's collaborative project engaging with other sections of the University and local community.</i> Free to Share, Heather Teymant, Senior Librarian, TNE Liaison [Research and Teaching] <i>This program was developed to assist our clients engage and access open resources more comprehensively and effectively. With an increased demand for openly licensed content, Murdoch recognised the need to improve the discoverability of these resources and provide clarity around their conditions of use.</i>

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Morning Show Case Program Continued...

9.55 to 10 am	Stand, stretch, breathe....
10.00 to 10.15am	<p>University of Western Australia Show Case:</p> <p>10. Carpe Diem – Library Engagement with Curriculum, Karen Jones, Senior Librarian [Research and Teaching] <i>The Carpe Diem Learning Design workshops have been running for about two years at UWA and created many opportunities for Librarians to partner with Learning Technologists and work alongside Unit Coordinators to help re-design their units. This presentation provides an example of building faculty relationships and how this has translated into an opportunity to embed information literacy into a first year unit.</i></p> <p>11. PAM – SMS Line, Megan Sutherland, Client Support Officer [Student Experience] <i>PAM is a new communication channel that has been specifically designed to provide students with an immediate way to report on any issues or incidences in the library and gain a response. Find out how PAM has been taken up and utilised by UWA students.</i></p> <p>12. Developing an Engagement Framework for Library Staff, Alissa Sputore, Assistant Library Manager [Community and Outreach] <i>The UWA Library Engagement Framework has been developed as a tool to support us in ensuring key messages about our services and value are being consistently communicated and leveraged by all library staff in their interactions with clients and stakeholders.</i></p>
10.15 to 10.30am	<p>Edith Cowan University Show Case:</p> <p>Creative Connections: fostering partnerships, Alice Hewitt & Lutie Sheridan [Student Experience] [Research and Teaching] <i>ECU will present an integrated overview of the activities taking place at the ECU Library Services Centre to support the teaching, learning and research activities of the University. Particular reference will be given to events and collaboration activities supporting student recruitment, engagement and retention along with the promotion of a contemporary research culture.</i></p> <p>Sign Posts (Break-out discussion stations):</p> <p>13. A Connected, Collaborative Community [Research and Teaching]</p> <p>14. Connecting with Creative Students [Student Experience]</p>
10.30 to 10.45 am	<p>State Library of Western Australia Presentation:</p> <p>15. Ideas Box, Tui Raven, Project Officer Indigenous Literacy [Community and Outreach] <i>The State Library of Western Australia took the Ideas Box, a portable ultra-modern compact library on wheels, to a community in the West Kimberley. What happens when the kids in the community are let loose on iPads, android tablets, games and books? The short answer, the Principal can't get them to go to lunch. Join me as I give a brief overview of Libraries without Borders, the Ideas Box and the State Library of WA launch of the Ideas Box in Yungngora Community.</i></p>
10.45 to 11.15 am	Morning Tea Break – 30 minutes

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Breakout Sessions:

Your participation is crucial to making these breakout sessions a success and getting the most from networking with colleagues.

During morning tea:

- Post your questions about an initiative against where it is displayed on the poster boards or post a general theme question
- Sign up on the sheets provided at the initiative/discussion display area – limit is 15 participants and only 3 from your university
(This will help us to maximise sharing across universities, if you can't attend every session you are interested in, one of your colleagues can report back)

During the Sessions:

- Presenters, or one of their representatives, will be available at their nominated session to answer any questions; however it's ok if you move into a more general discussion at any time.
- During the sessions we'll ask you to Tweet or share any interesting discussion points, question answers, future possibilities.
- Music will indicate when the 20 minute session is nearing completion; we ask you move to your next booked session at this time.

Session	Student Experience		Supporting Research and Teaching		Community and Outreach	
11.15 to 11.35	ECU 13: Connecting with Creative Students	Open Theme Discussion	Curtin 2: Librarians as Researchers	Murdoch 9: Free to Share	Notre Dame 6: Two for One: Supporting the legal community	UWA 12: Developing and Engagement Framework
11.35 to 11.55	Curtin 1: Peer to Peer Support for Students	Notre Dame 5: Lib Wizard: Interactive Learning	ECU 14: A Connected, Collaborative Community	UWA 10: Carpe Diem Library Engagement + Curriculum	Murdoch 8: Living Libraries	Open Theme Discussion
11.55 to 12.15	Murdoch 7: Therapy Pets in the Library	UWA 11: PAM - SMS Line	Notre Dame 4: Refocusing the lens: Engaging Researchers	Open Theme Discussion	SLWA 15: Ideas Box	Curtin 3: Let's Talk Social Media and Academic Libraries
12-15 to 12.30 12.30 to 1.15		Closing Address – ShareCase Organising Committee 2016 Optional Tour of Reid Library Refurbishment				